



Beachy Head Ambassador Volunteer Role Profile

Where: Beachy Head (near the Beachy Head Story)

Time Commitment: 2-hour shift, once a week, days can be somewhat flexible (July-September)

Purpose:

- To create a positive association with Beachy Head amongst the public by creating activities, and promoting local sights to see, share information on the natural environment and history of Beachy Head.
- Provide a positive experience for visitors at Beachy Head.
- To understand visitor behaviour at Beachy Head and what's working well and what could improve the visitor experience.
- To encourage a safer and more responsible use of the area, engaging with other organisations on how to best achieve this.
- To be an additional asset for the Chaplaincy Team, notifying them when a person of concern is identified (without intervening).

Activities:

- Inform visitors of key points of interest, safe places to view landscapes/ take photos and local activities e.g. Beachy Head Story, Bombers Command, local market at East Dean, cycling group etc.)
- Be available to share information on facilities, the natural environment and history (training is provided and a tablet will be available to you for additional information- you won't need to be an expert!)
- Alert the Chaplaincy Team if you see or speak to anyone who you think may be of concern (related to suicide or self-harm).
- Record data on a tablet to gather evidence of visitors' experiences.
- Take photos and share information after volunteer shifts to create content for social media.
- Once the project is further along there may be an opportunity for volunteers with relevant skills to lead activity groups at Beachy Head.



Who we are looking for:

- No experts needed
- You are aged 18+
- You are physically able (you will be on your feet and walking a lot)
- You are approachable
- You are a good communicator and respect confidentiality.
- You are enthusiastic and want to make a difference.
- You are able to use an iPad (or something similar).
- You are happy to be out in different types of weather (not extreme weather)
- You may have additional skills including speaking other languages, social media communications, photography etc.

What we can offer you:

- Full training and supervision
- Develop your knowledge of Beachy Head
- All the necessary uniform and equipment.
- Learn new skills.
- Be a part of your community and help others.
- An enthusiastic team who are motivated to make a difference.
- New friends
- You will always volunteer with another Ambassador or a member of staff, so you won't be alone.
- Wellbeing support
- Educational outings and social activities

If this sounds like the volunteer role for you, please complete the volunteer application form by the **end of July 2024** and email it to:

beachyheadambassadors@3va.org.uk